

DOCUMENTS NEEDED TO RENT

What documents are needed to rent?

The driver of the leased vehicle must meet the following requirements:

- 19 years completed;
- Valid driving license, type B issued for at least 12 months;
- For driving people under 25 years and / or for each second authorized guide a supplement is foreseen to the extent indicated in the Eurorentcar Tariff.

The payment of the estimated rental amount, additional accessories and / or surcharges, as well as any charges for damages resulting from claims to the rented vehicle must be guaranteed, at the time of rental, by at least one Credit Card .

You can make payments by debit card or by cash at the sole discretion of Eurorentcar.

Do you need a driving license to rent?

The driving license of type B, issued for at least 12 months and valid.

Is it possible to rent without a driving license?

No, it is mandatory to show a driving license to access the rental of a vehicle.

Is a photocopy of the driving license also accepted for rent?

No, the license must always be in the original, legible, undamaged and valid throughout the rental period.

INVOICING

How and when is the rental invoice received?

At the time of the return of the vehicle, after the closing of the rental contract, our agency will deliver the invoice to the Customer.

It is possible receiving the invoice by email: at the time of signing the rental agreement, it will be necessary to provide an e-mail address or a mobile phone, through which our agency can send the invoice directly; or by requesting it at eurorentcarcv@gmail.com

TRAFFIC OFFENSE

Who is responsible for road fines (traffic offences) during the rental period?

The customer, as holder of the rental agreement, is directly responsible for the traffic offense and / or any other type of charge arising from violations of the highway code, non-payment of tolls and / or parking. Therefore, any fines received must be appropriately paid. The customer has the right to challenge them, but this must be done directly to the authorities that have notified the minutes according to the procedures and terms specified in the minutes.

What happens if I make a traffic offense?

The fine will be notified to the customer who is the holder of the rental agreement on the day and at the precise moment in which the infraction occurred. The report relating to the violation will be sent to the customer, together with the receipt of charge on the credit card of the final client as per Delayed charge conditions that customer accepted and signed at picking up time.

What are "administrative costs"?

This is the cost for the management of administrative practice in the event of a re-notification of a fine that Eurorentcar re-debits to the customer: the user is required to pay the costs of running the file, as required by our General Rental Conditions, signed by means of the rental agreement signed and accepted by the customer. This cost is charged by credit card used for the rental, at the time when the re-notification by Eurorentcar is carried out.

PAYMENT METHODS

Payment by credit card?

The credit card is mandatory as a guarantee of the rental, so it is mandatory to present it at the agency when picking up the vehicle. The card must also be in the name of the person who signs the rental letter. Payment can also be made with DEBIT CARD or by cash.

The deposit required as a guarantee on the credit card is a charge?

No, it's not a charge. It is only a sum temporarily retained on the credit card as a guarantee, upon collection of the vehicle. The deposit amount will be released to the customer's credit card at the moment of drop-off whether the leased vehicle will be in the same condition than pick-up moment.

LIABILITY IN CASE OF DAMAGES/THEFT/ FIRE OR TRAFFIC ACCIDENTS

Is it possible to limit liability in the event of damage?

The rental agreement includes the cost for rental and the franchise (deposit) for damages, fire or theft.

Deposit is not an insurance cover, but a conventional reduction of the customer's responsibility for damages resulting from accidents, accidents or attempted thefts suffered by the car, as well as for theft and partial fire of the same, within the limits of an exemption that varies according to the group vehicle to which the vehicle belongs.

The customer's responsibility can be conventionally reduced or eliminated by subscribing the elimination / reduction portion of the damage charge at the moment of rental car booking and/or until the pick-up day.

How should I behave in case of damage or breakdown?

Customer must contact Eurorentcar. If the vehicle is not on the road, the Roadside Assistance service is available 24 hours a day, 7 days a week. The tow truck must always be kept at the place where it is stopped. Car assistance service must have been included in the rental agreement through "Assistenza Stradale Speciale" extra insurance.

In case of accident remember to always contact Eurorentcar and follow instructions provided on rental agreement.

GENERAL RENTAL CONDITIONS

Is it possible to amend the place of delivery and collection during the rental period?

Yes, it is possible but after having previously informed the rental car agency, there is an additional fee to pay

What happen if the car will be redelivery after the established time agreed by the rental agreement?

In this case, please inform the rental agency; there may be additional costs

Is it possible to travel abroad during the rental period?

No, it does not.

Non-European Citizen can rent in Italy country?

Yes, only if they have an international driving license

Fuel is included in rental quotation?

No, the rental cost doesn't include fuel. The car will be delivered with full tank, and has to return with full tank. If this is not possible to refuel the car, please inform the agency before car redelivery. In addition to the missing fuel, an extra fee will be charged to the client.

A double driver can be included in rental agreement?

Other drivers can be added, but only after having previously informed the rental agency.